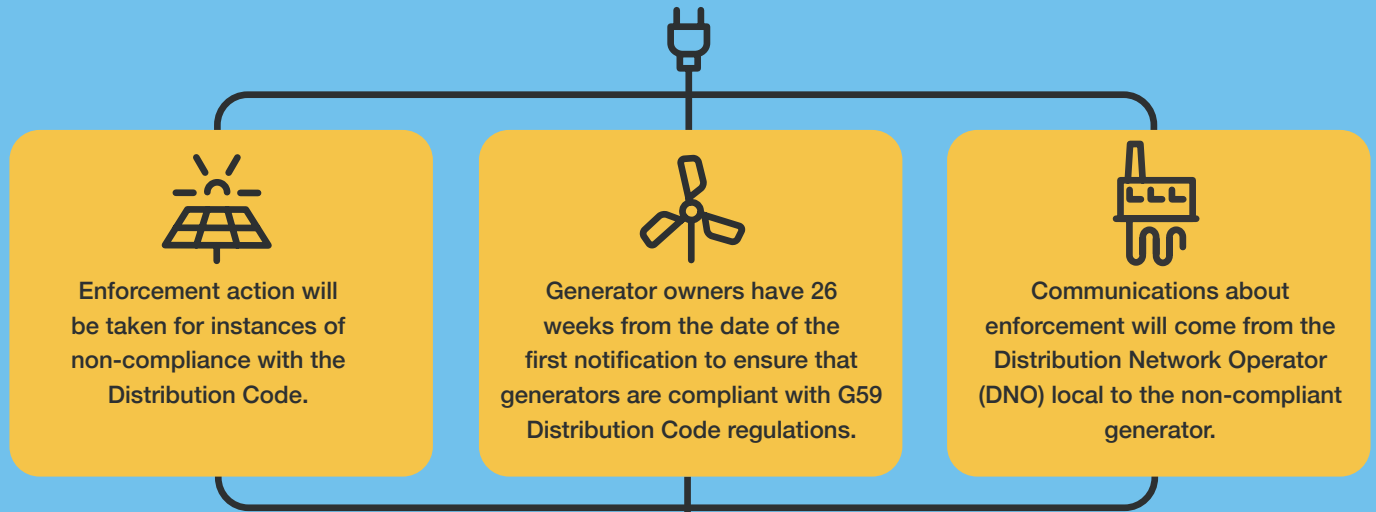
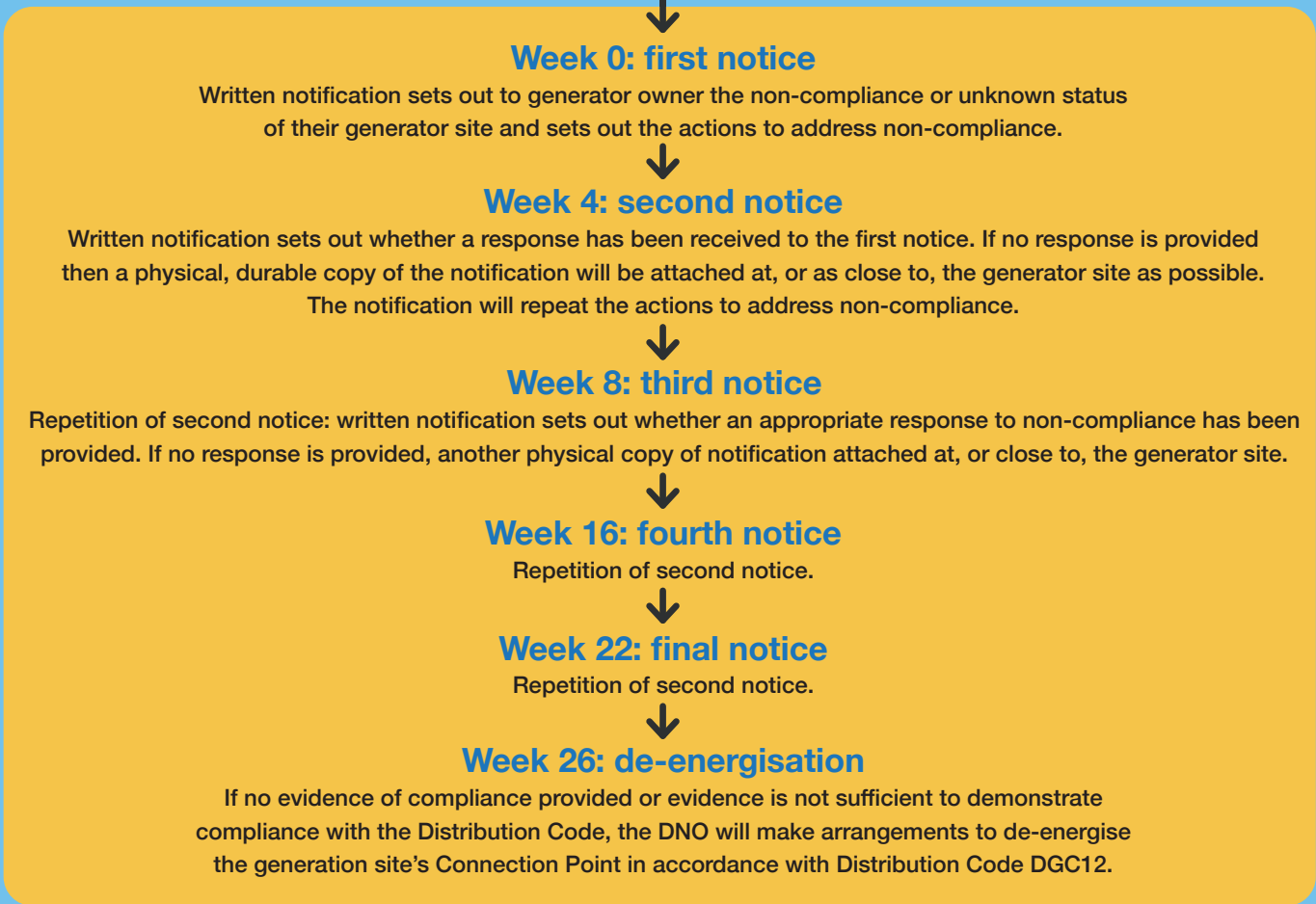


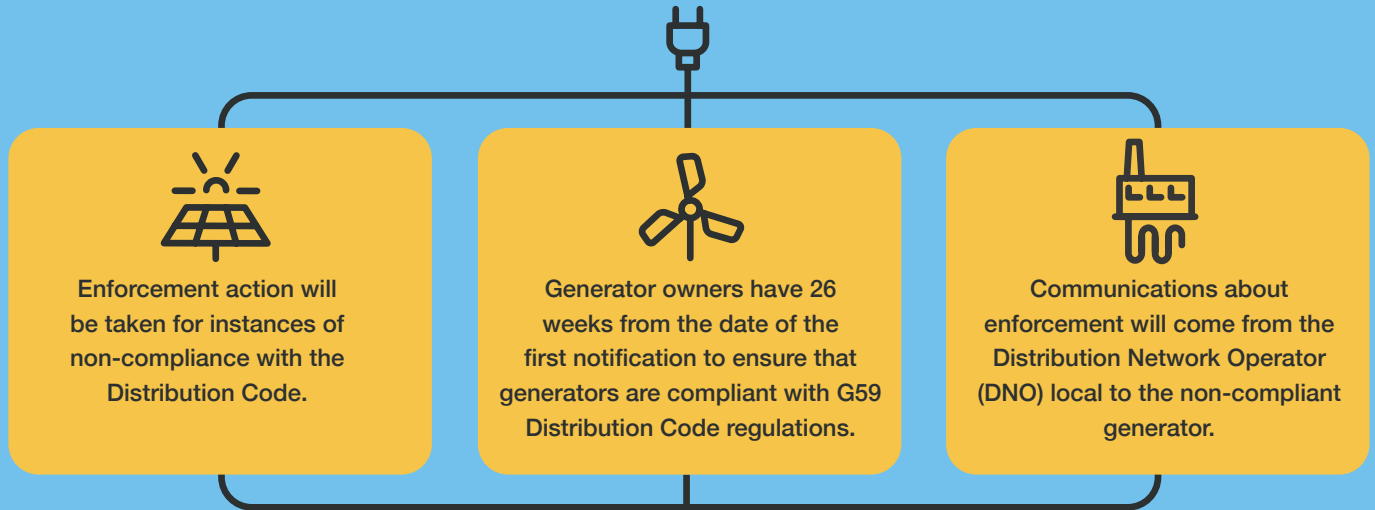
Enforcement process for non-compliance with the Distribution Code



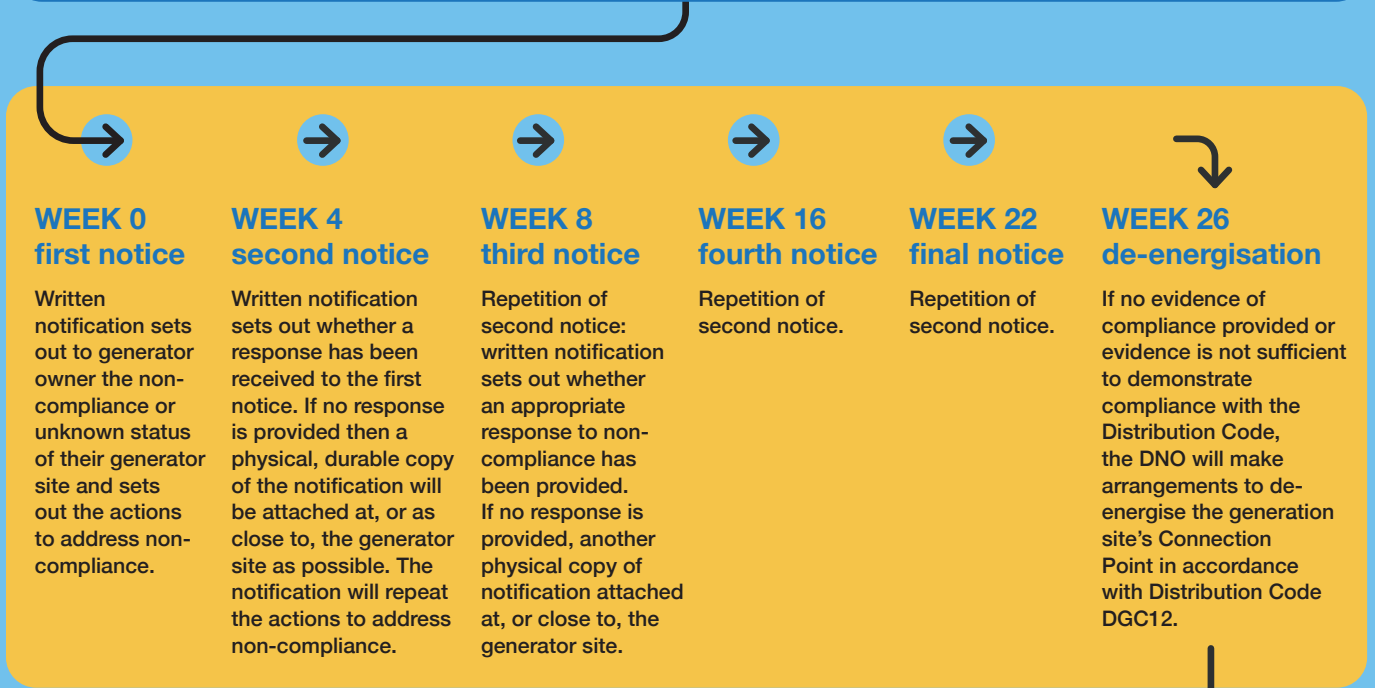
Escalating warnings and enforcement action



Enforcement process for non-compliance with the Distribution Code



Escalating warnings and enforcement action



Generator owners are entitled to seek a derogation (like an appeals process), via the DNO, if they believe they should be exempt from enforcement action. However, the DNO is not obliged to act on such a request from a customer or generator where there is no technical reason preventing them from complying with the relevant requirements. Derogations are rarely granted, but Ofgem's decision making time will be factored into the enforcement time period.