


# NGED DSO Panel Meeting 1

## 23 April 2024

<b>ATTENDEES (In Person)</b>	Regina Finn (RF), Doug Cook, Janine Michael
<b>ATTENDEES (Online)</b>	Nina Skorupska
<b>NGED ATTENDEES</b>	Benjamin Godfrey, Emily Seto, Nicole Jefferies
<b>APOLOGIES</b>	Hayley Burden
<b>CONFLICTS OF INTEREST</b>	n/a

### Agenda


Clarification notes: The DSO Panel held an onboarding day on 3 April 2024. This meeting was an orientation session and is not minuted.



### Agenda for the first DSO Panel meeting

The first DSO Panel meeting will focus on the orientation regarding stakeholder engagement and afford the opportunity to continue to DSO Panel activity as well as dive into questions raised in the Onboarding Day.

- 09.30 - 10.00** Coffee & Light Breakfast
- 10.00 - 10.15** Welcome and agenda, Regina Finn, DSO Panel Chair
- 10.15 - 11.15** DSO stakeholder needs and reflections from the Electricity Futures series, Presentation by Hayley Burden, Head of DSO Strategy and Stakeholder Engagement, followed by roundtable discussion
- 11.15 - 12.15** Governance & Compliance Landscape Presentation by Ben Godfrey
- 12.15 - 13.00** Performance Framework Presentation by Hayley
- 13.00 - 13.30** Lunch break
- 13.30 - 14.00** Consolidate Discussion led by Regina Finn, DSO Panel Chair
- 14.00 - 14.30** Travel to Seabanks Power Station ½ hour drive from Avonbank Office
- 14.30 - 17.00** Site Visit - Our Project Engineer will be on the site address is: Seabank Power Station, Hallen, Avon, Bristol, BS10 7SP





### Actions

The DSO Panel recorded the following actions:

Date	Action	Action Owner	Status
23/04/2024	The Panel requested additional information regarding the Local Authorities within NGED's license to better familiarise themselves with this stakeholder group.	Ben	Open
23/04/2024	The Panel requested the results of the DSO Stakeholder Satisfaction Survey. The Panel also requested the DSO's stakeholder engagement strategy and any other engagement collateral such as case studies.	Hayley	Open
23/04/2024	The Panel requested to see the DSO Policy suite, including RACIs.	Ben	Open
23/04/2024	The Panel requested additional information regarding metrics and key performance indicators (KPIs).	Nicole/Hayley/Ben	Open
23/04/2024	Reach out to the Panel chairs of the other DSO panels to build a rapport.	Regina	Open
23/04/2024	The Panel requested the DSO's Performance Panel Submission	Ben	Open

25/03/2024	Schedule deep dive sessions on specific, identified topics	Nicole/Ben	Open
25/03/2024	Email Monthly KPI Dashboard	Nicole	In Progress
25/03/2024	Complete onboarding admin (emails and logins)	Suzanne	In Progress
25/03/2024	Secretariat Recruitment – role is open for recruitment	Emily	In Progress

## Summary Notes

<p>Introduction</p> <p>RF opened 1st official panel meeting</p> <p>DSO Stakeholder needs and reflections from Electricity Future series</p>	<p>The objective of this session was to:</p> <ul style="list-style-type: none"> <li>• Outline NGED's key DSO stakeholders</li> <li>• Share reflections on NGED's DSO stakeholder engagement activity to date</li> <li>• Discuss key needs of DSO stakeholders that will need to be considered by the DSO Panel when reviewing NGED's DSO plans, activities and outputs</li> </ul> <p>The discussion focused on the DSO Stakeholder ecosystem. The Panel had questions regarding each stakeholder group (provided below for reference) and how NGED as a DNO and DSO interacts with them and provides them with services.</p> <p>The Panel took a particular interest in how data and digitalisation features into the DSO's engagement with stakeholders. For example, the Panel challenged the DSO to consider how its data and data products serve its stakeholders.</p> <div data-bbox="384 860 1501 1473" style="border: 1px solid #ccc; padding: 10px;"> <p style="text-align: right;">National Grid  DistributionSystemOperator</p> <h3 style="text-align: center;">DSO stakeholder ecosystem</h3> <p>In delivering our DSO roles, we interact with a range of key local and regional stakeholders including flexibility providers, generation and connections customers and local authorities</p>  <p>The diagram illustrates the DSO stakeholder ecosystem. At the center is a circle labeled 'DSO' with the text 'The DSO's activities and future plans should represent the interests of key stakeholders'. Surrounding this central circle are six stakeholder groups, each represented by an icon and a text box:</p> <ul style="list-style-type: none"> <li><b>Local Government:</b> Regional and local authorities involved in progressing net zero targets and developing Local Area Energy Plans which inform our network plans.</li> <li><b>NESO / RESPs:</b> National Energy System Operator that will be responsible for delivering RESP activities including regional whole energy system planning which will inform our network plans.</li> <li><b>Flexibility / markets:</b> Market participants, including aggregators, with an interest in the development and operation of flexibility markets, including how data is accessed and used across the value chain.</li> <li><b>Consumers / communities:</b> Consumer interest and community energy groups that represent the needs of consumers and communities served by our network.</li> <li><b>Energy networks:</b> Other electricity, gas and heat networks that have a shared interest in the development of RESPs, whole energy system planning and sharing learnings and best practice.</li> <li><b>Generation / connections:</b> Stakeholders with an interest in how DSO activity will impact network capacity and access to connections e.g. renewable generators, developers and large I&amp;C connections.</li> </ul> </div>
<p>Governance and Compliance Landscape</p>	<p>The objective of this session was to:</p> <ul style="list-style-type: none"> <li>- Provide an overview of NGED DSO's internal separation from the DNO and NGED's Guide to Governance Document</li> <li>- Provide an overview of NGED's approach to compliance</li> <li>- Discuss approach to risk management and mitigation, reviewing the DSO risk register</li> </ul> <p>The Panel was provided with an overview of the DSO Guide to Governance with the Distribution Network Operator. This is available publicly here: <a href="https://www.nationalgrid.co.uk/downloads-view-reciteme/659768">https://www.nationalgrid.co.uk/downloads-view-reciteme/659768</a>.</p> <p>The discussion focused on how NGED DSO manages its risk and compliance obligations. The three lines model approach was explained alongside the future, external auditing pathway, as well as future state enhancements. The discussion also included reviewing top risks and interactions between the DNO and the DSO.</p>
<p>Performance Framework</p>	<p>The objective of this session was to:</p> <ul style="list-style-type: none"> <li>- Outline NGED's strategic priorities and how these align to NG Group</li> <li>- Share indicative view of the DSO KPIs, and discuss value and purpose of these</li> </ul>

	<ul style="list-style-type: none"><li>- Share recent benchmarking work across other DSOs</li></ul> <p>The Panel discussed the DSO Indicative Measures, which is available in the DSO Strategic Action Plan here: <a href="https://www.nationalgrid.co.uk/downloads-view-reciteme/659865">https://www.nationalgrid.co.uk/downloads-view-reciteme/659865</a>. The Panel also discussed two other performance lenses:</p> <ul style="list-style-type: none"><li>- How NGED compares against its peer network companies</li><li>- How NGED performance is reported to National Grid Group</li></ul>
Closing	<p>The Panel discussed the forward agenda and follow up actions.</p> <p><b>Next meeting 22<sup>nd</sup> July 2024</b></p>